

**PY15 QUARTERLY PERFORMANCE REPORT**  
**LWDB Central/Western QTR 2<sup>nd</sup>**

LWDB: Central/Western

PERFORMANCE PERIOD START: 10/01/15 END: 12/31/15 Date Calculated: 1/25/16

**ADULT PROGRAM - PERFORMANCE TO PLAN SUMMARY:**

Overall, two Common Measures were within the planned range, with the Entered Employment down to 81% of the planned activity level. Only the WMCA service area was within range for Entered Employment at 96.7%. Average Earnings for Kennebec County exceeded the planned number again this quarter by 112%. However, Entered Employment (59.52%) and Employment Retention (83.9%) were below the planned range for Kennebec County. It would seem that there is a lower number of people obtaining employment but their wages are at a higher rate than other counties in Local Region 3. Somerset County had the highest Employment Retention rate at 102% above the planned rate.

**ADULT PROGRAM - QUARTER ACTIVITY:**

The combined enrollment levels for all activities in Local Region Three were above the planned range (103%). All areas combined exceeded the planned level for Training Services (123%), which has increased over first quarter activity (119%). Each County exceeded the planned level for Training Services [Kennebec (130%); Somerset (127%; WMCA 120%)]. Kennebec also had the highest activity level of enrollments for Core B Registrants (121%) and Intensive Services (143%). The focus on employer – driven training has been and continues to be effective; OJT's last quarter were 16 and activity increased even more during second quarter to 33.

**ADULT PROGRAM - CORRECTIVE ACTION PLAN (if appropriate):**

No corrective action required.

**ADULT PROGRAM – USE OF WAIVER STATUS:**

No use of waivers during this reporting period.

**ADULT PROGRAM – SUCCESS STORY:**

Michael is 25 year old single father who ended up in a homeless shelter in Farmington with his 5 yr. old daughter. She attended school while he went thru a Class A driving school. While in the training he was able to get an apartment for himself and his daughter. Upon completion of class A, he applied to Nestlé's Water in Kingfield as a yard jockey. Nestle hired from within but offered Michael a job in production for \$17.95 an hour and he could still apply for yard jockey when it opened again. Michael took the job so he could pay the state off and not be threatened to lose his driver's license. He likes the job and hopes to use his class A while there and his daughter is in school.

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**DW PROGRAM - PERFORMANCE TO PLAN SUMMARY:**

Overall, Local Area Three met or exceeded two of the three planned activity levels for the Common Measures; Entered Employment (100%), and Employment Retention (96%). Actual levels for Average Earnings were below the planned level at 84.5%, but has increased over first quarter's activity (76%). Entered Employment for Skowhegan and WMCA both exceeded the planned levels (103.7%, 109%, respectively). Average Earnings in Kennebec County continue to be the highest in the region and exceeded the planned by 104.8%.

Entered Employment (109%) and Employment Retention (94%) for the WMCA service area met the planned levels; Average Earnings continue to remain low in the WMCA area and was at 76.5% below planned levels for the second quarter.

**DW PROGRAM - QUARTER ACTIVITY:**

Service activity for the region was all higher than planned [Core B Registrants (106%), Intensive Services (115%), and Training Services (111%)]. These activities were significantly higher in both Kennebec and Somerset Counties;

- Kennebec: Core B Registrants (143%), Intensive Services (171%), and Training Services (172%)
- Somerset: Core B Registrants (117%), Intensive Services (110%), and Training Services 112%)

In the WMCA service area, all three services were well below the planned range: Core B Registrants (68%), Intensive Services (69%), and Training Services (73%). In the WMCA service area the Job-Driven NEG (JD-NEG) grant has been quite active and there are several employer-driven training programs that dislocated workers have been recruited for that may have impacted these figures.

Even though there has been an increase in enrollment activity as mentioned above, there are much lower figures for Total Exiters, and Total Entering Employment as expected for those participants in training. Both of these figures should increase as participants complete the training and begin job placement activities.

**DW PROGRAM - CORRECTIVE ACTION PLAN (if appropriate):**

A Request for Transfer of WIOA Funds for WMCA is in the process of being submitted to be effective beginning third quarter. Funds from the Dislocated Worker program in the amount of \$183,415 will be transferred to the Adult program so more dislocated workers can be served by the JD-NEG grant. The Implementation Schedule for WMCA will be adjusted for the enrollment and exiting numbers to reflect the transfer of funds from Dislocated Worker to Adult.

**DW PROGRAM – USE OF WAIVER STATUS:**

No use of waivers during this reporting period.

**DW PROGRAM – SUCCESS STORY:**

Customer 715181 - came to the Augusta CareerCenter a little over a year ago from the Waterville Weathervane Closing. He had dropped out of high school and worked there his adult life. He came in the staff enrolled him for GED and then HVAC training – He received his GED within 5 months, gained entrance into the HVAC course, received his certifications in December and last week became employed for J and S Fuel making 15 dollars and hour. He is very appreciative of all the help he received here.

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**YOUTH PROGRAM - PERFORMANCE TO PLAN SUMMARY:**

The Common Measures for Youth were below the planned levels for the whole region overall. Placed in Employment or Education was the only Common Measure that was almost within the planned activity range (83.1%), which is slightly higher than first quarter. Attained a Degree or Certificate for Somerset County was significantly higher than anticipated (136.4% above planned), and Somerset was the only area that exceeded the Literacy/Numeracy Gains (100%), as well as met or exceeded all Common Measures. However, there was improvement for the region in Literacy/Numeracy Gains but still lower overall (47.6%). WMCA exceeded this quarter for Placed in Employment or Education (126.5%).

**YOUTH PROGRAM - QUARTER ACTIVITY:**

All areas were below total planned enrollment figures, with the exception of WMCA; Total Enrollees (CO & CY) 181%, In-School Youth (CO & CY) 200% and Out-of-School Youth (CO & CY) 167%. Other areas are improving in the rate of Out-of-School Youth (CO & CY) enrollments (overall 44%; Somerset 67%). The increased focus on Out-of-

School Youth (per WIOA) is evident in these figures and should continue in a positive direction going forward. Overall, the WIOA Youth program activity continues to be lower than projected goals during the second quarter of PY 2015. The drop in enrollments this program year have been significant due, in part, to the 90 day auto-drop off process, difficulty in maintaining engagement, lack of experience/program understanding and changes in program expectations.

In December of 2015 the youth consultant at the Augusta CareerCenter left their position to pursue further education. Prior to her leaving a large number of her caseload moved into follow-up status. Since her departure the CareerCenter Manager and ETS III, in consultation with an experienced youth consultant, learned that follow-up activities and reporting had not been occurring with an explanation as to why such follow-up is critical to obtaining positive numbers and program deliverables. The CareerCenter Manager and ETS III continue to address this oversight but feel that it can't help but negatively impact overall results and accuracy of these results.

**YOUTH PROGRAM - CORRECTIVE ACTION PLAN (if appropriate):**

With the loss of the youth consultant at the Augusta CareerCenter and greater knowledge of existing staff, it is apparent that focus needs to shift to meet adherence to youth protocols and program deliverables. Having a very new staff at the Augusta CareerCenter, with no experience in the area of youth programming, the direction of the program during the past year was focused on making local connections, seeking enrollments and building capacity. The result was a lack of attention to current enrollees and follow-up protocols. Now that the CareerCenter Manager and ETS III have a greater insight to some of the program shortcomings and with the (hopefully) hiring of a new youth consultant in the near future, emphasis will seek a balance current/new enrollments and better follow-up processes

**YOUTH PROGRAM – USE OF WAIVER STATUS:**

No use of waivers during this reporting period.

**YOUTH PROGRAM - SUCCESS STORY**

The WMCA CareerCenter staff worked with a young lady, 21, who was unemployed when she came to the CareerCenter. She is a single Mom of three kids under age of five years. With the CareerCenter's assistance she got a FT job and again with assistance and coordination from the CareerCenter staff she has FT daycare and transportation to her worksite. The staff was able to get her children into a daycare right across the street from her employment. She has completed her PSS through the worksite and is going on to CNA through them as well. She is working on her license through WIOA funds and is keeping it all together.

**WIA PY15 QUARTERLY PERFORMANCE REPORT**

Local Region: LR-3

Quarter: 2nd Qtr PY 15

<b>ADULT</b>			
<b>SERVICE SUMMARY</b>	<b>PY15 Plan</b>	<b>Actual</b>	<b>% Attained</b>
Core B Registrants	141	145	103%
Intensive Services	121	137	113%
Training Services	91	112	123%
ITA	84	95	113%
OJT	4	33	825%
CT	1	0	0%
Other	N/A	31	#VALUE!
Total Exiters	44	40	91%
Total Entering Employment	37	22	59%
1. Placements w/Employer-Assisted Benefits	17	15	88%
2. Females Entering Employment	8	16	200%
3. Females Entering Employment in NTO	2	0	0
<b>COMMON MEASURES</b>			
Entered Employment	84%	68.18%	81.17%
Employment Retention	88%	83.78%	95.20%
Average Earnings	\$ 11,700	\$11,181	95.57%

<b>DISLOCATED WORKER</b>			
<b>SERVICE SUMMARY</b>	<b>PY15 Plan</b>	<b>Actual</b>	<b>% Attained</b>
Core B Registrants	121	128	106%
Intensive Services	104	120	115%
Training Services	87	97	111%
ITA	78	83	106%
OJT	5	9	180%
CT	0	0	#DIV/0!
Other	N/A	29	#VALUE!
Total Exiters	48	34	71%
Total Entering Employment	44	17	39%
1. Placements w/Employer-Assisted Benefits	30	13	43%
2. Females Entering Employment	7	9	129%
3. Females Entering Employment in NTO	2	0	0
<b>COMMON MEASURES</b>			
Entered Employment	89.5%	90.24%	100.79%
Employment Retention	92.8%	89.13%	96.05%
Average Earnings	\$15,026.60	\$12,700	84.52%

<b>YOUTH</b>			
<b>SERVICE SUMMARY</b>	<b>PY15 Plan</b>	<b>Actual</b>	<b>% Attained</b>
Enrollees - Older & Younger Youth (CO & CY)	170	81	48%
In-School Youth (CO, CY)	59	32	54%
Out-of-School Youth (CO, CY)	111	49	44%
In-School Youth (IS)	N/A	1	#VALUE!
Out-of-School Youth (OS)	N/A	19	#VALUE!
Total Exiters	(N/A)	(N/A)	#VALUE!
Total Entering Employment	(N/A)	(N/A)	#VALUE!
1. Placements w/Employer-Assisted Benefits	(N/A)	(N/A)	#VALUE!
2. Females Entering Employment	(N/A)	(N/A)	#VALUE!
3. Females Entering Employment in NTO	(N/A)	(N/A)	#VALUE!
<b>COMMON MEASURES</b>			
Placed in Employment or Education	66.3%	55.1%	83.11%
Attained a Degree or Certificate	73.3%	41.4%	56.45%
Literacy/Numeracy Gains	30%	14.3%	47.63%